



*A great way to enjoy
practising French in a welcoming
and inspiring space!*

MENU



WHAT IS CAFÉ DE PARIS?

Café de Paris is an innovative program designed to enhance French-language skills of healthcare professionals in Alberta. It aims to improve the active offer of French-language services, enabling French-speaking patients to receive safe, high-quality healthcare in their preferred language.

WHY IS THIS PROGRAM ESSENTIAL?

A FUNDAMENTAL PRINCIPLE

Every patient should have the opportunity to receive care in their preferred official language.

INEQUITIES IN HEALTHCARE

The absence of French-language services can result in medical errors, misunderstandings, and reduced quality of care, particularly for vulnerable populations (such as the elderly, immigrants, and unilingual individuals).

A GROWING FRENCH-SPEAKING COMMUNITY

More than 260,000 Albertans can hold a conversation in French, and around 120,000 are likely to request services in French.



MAIN OBJECTIVES

- Improve French-language skills of healthcare professionals.
- Promote active offer of French-language services.
- Create an inclusive and respectful environment.

HOW DOES THE PROGRAM WORK?

TAILORED LANGUAGE SESSIONS

Led by qualified instructors in a friendly and non-intimidating setting.

FLEXIBILITY

Individual, small- or large-group sessions.
In person or virtual.

LEARNING RESOURCES

Vocabulary sheets, practice exercises,
and scenarios.

PROGRAM BENEFITS

FOR HEALTHCARE PROFESSIONALS

- More fluid communication with your French-speaking patients.
- Less stress related to language barriers.
- A professional development opportunity.

FOR HEALTHCARE ORGANISATIONS

- Improved quality of care.
- A better reputation as an inclusive organisation.

FOR PATIENTS

- A better understanding of diagnoses and treatments.
- Stronger compliance with medical treatment recommendations.
- An increased feeling of inclusion and respect.



*"Thanks to Café de Paris,
I've improved communication
with my French-speaking
patients. This transformed
my practice and improved
patient trust."*

— A participating healthcare professional

CONTACT US

Adopt the Café de Paris program and help build a more inclusive and equitable healthcare system. Together, let's shape a future where every patient receives care in the language of their choice.

FOR MORE INFORMATION:

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